

Fraserway RV Pick Up Information

Pick Up Locations

You can either call the depot (see below) the day prior to pick-up to arrange a collection time for the transfer or you can call the depot on the morning of pick-up at 8am. Please note that Fraserway will not offer transfers later than 1.00pm and they only offer transfers at downtown and airport hotels, (Airport area only in Toronto).

Toronto	Vancouver	Halifax	Calgary	Whitehorse
5362 County Road 27 N RR #1 Cookstown, ON L0L 1L0 Tel: (705) 458 0001 Fax: (705) 458 0071 Toll Free: 1-866- 691-1115	Annacis Island - Delta 747 Cliveden Place Delta - B.C. V3M 6C7 Tel: (604) 527 1102 Fax: (604) 527 1105 Toll Free: 1-800-661-2441	726 Rocky Lake Drive Bedford, Nova Scotia, B4A 2T7 Tel. (902) 404 3754 Fax: (902) 404 3788 Toll Free: 1-800-263-5558	536 Kingsview Way, SE Airdrie, Alberta T4A 0B3 Tel: (403) 948 5051 Fax: (403) 948 8498 Toll Free: 1-877-7823434	9039 Quartz Road Whitehorse - Yukon Y1A 4Z5 Tel: (867) 668-3438 Fax: (867) 668-3449 Toll Free: 1-866-269-2783

Times of Operation:

Monday - Friday 8:30 am - 5:00 pm (local time).
Saturday 8:30 am - 4:00 pm (local time).
All offices are closed on Sundays and all Statutory holidays.

Transfers:

Included from / to airport area and downtown hotels (Airport area only in Toronto).
No complimentary transfers after 1:00 pm.
No transfers from Ferry Terminal in British Columbia to Vancouver depot.

Pick Up:

Vehicles may be collected at our rental stations from Monday to Saturday between 9:00 am and 3:00 pm local time.

Drop Off:

Monday to Saturday 9:00 am to 12 noon (inspection ready).
Sufficient time should be allowed for packing suitcases and cleaning vehicles.
There will be a CA\$30 charge per hour if the vehicle is overdue without prior permission.

Early Return:

No refunds will be paid for rentals returned prior to the arranged drop off date.

Fuel:

The vehicles are provided with a full tank of fuel and must be returned with a full tank.

Travel to the North:

Travel to the Yukon , North West Territories, Nunavat or Alaska is permitted only when disclosed in advance.

Road Restrictions:

Yukon:
- Canol Road, North of Ross River
- Aishihik Lake Road
- Road between Dease Lake and Telegraph Creek

Alaska:

- Dalton Highway (Hwy 11), between Coldfoot and Prudhoe Bay
- McCarthy Road, between Chitina and McCarthy